



# JETPARK

HAMILTON AIRPORT HOTEL  
& CONFERENCE CENTRE

**HOTEL COMPENDIUM**

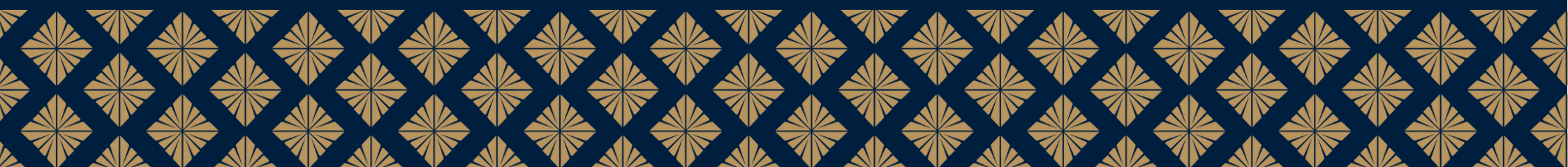




# WELCOME TO MIGHTY WAIKATO

Leave your worries at the gate. Relax and recharge surrounded by the green pastures of the Hamilton countryside. Enjoy a quiet setting, home-style food, and replenishing outdoor spaces.

Let JetPark Hotel Hamilton take the stress out of travel, so you leave feeling well-rested and ready for your next adventure.







Kia Ora

On behalf of our entire team, we'd like to warmly welcome you and thank you for choosing Jet Park Hotel as your "Hamilton Airport Residence." We're delighted to have you with us and look forward to making your stay a comfortable and memorable one.

Jet Park Hotel is proudly New Zealand family owned and operated. Whether you're starting or finishing your journey, we aim to be more than just a convenient stop – we want to be your home away from home, with friendly service and thoughtful touches throughout your stay.

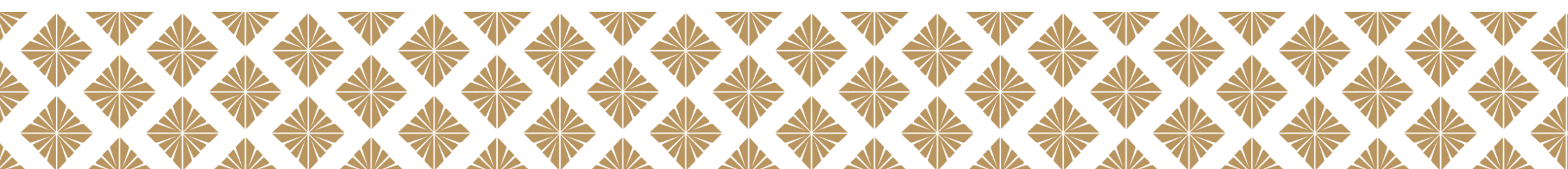
If you need anything at all, please don't hesitate to contact our reception team – we're here to help and happy to assist.

We hope you have a wonderful stay with us.

Warm regards,

Nick Juett

JetPark Hamilton Hotel Manager





# JETPARK

HAMILTON AIRPORT HOTEL  
& CONFERENCE CENTRE





# HOTEL SERVICES

## A-Z DIRECTORY


### A

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#### Air-Conditioning

Your room has climate control air-conditioning. Please use the remote control to operate the unit. The control panel or remote is located on the wall.

Remote control functions:

 Auto Cool-Heat     Cool     Dry     Heat     Fan

Please contact reception for further instructions. Dial 0

### B

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#### Baby Facilities

Cots and baby baths are available from Housekeeping.

#### Banking

There is a Bank of New Zealand ATM located 80 meters away at Hamilton Airport. The ATM is available from 5:30am -9pm

#### Bar

Propeller Restaurant & Bar is open 10am - 10pm and is located at the end of the hotel, nearest to the Airport.

#### Bath Towels

For additional bath towels, please contact Housekeeping.

#### Blankets

An additional blanket can be found in your wardrobe or under the safe on the storage shelves.



## **Breakfast**

Breakfast is available 6:30am - 10am daily. Alternatively, room service will be happy to serve you breakfast in your room. Simply call the restaurant and order from the menu located in your room.

# C

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## **Checkout Time**

Our check out time is 10am. If you wish to check out later than 10am, please contact Reception, this will incur an additional charge.

## **Church Services**

For information on services of all denominations please contact Reception.

## **Conference Facilities**

We have 5 meeting rooms catering for up to 200 people theater style. For information on viewing or booking a conference room please contact Reception.

## **Courier Services**

For prompt and fast courier services, please contact Reception.

## **Credit/credit cards**

JetPark Hotel welcomes the use of all major credit cards: Visa, Mastercard, American Express, JCB, and Union Pay. Charge back authorisations are available by prior arrangement. (Dial 0)

# D

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## **Dining**

Propeller Restaurant & Bar is open for all day dining from 6.30am until 10.00pm. We provide a delicious hearty Bistro menu. Reservations are recommended.

## **Doctor | Dentist | Chemist**

Please contact Reception (Dial 0) who will make the necessary arrangements. For emergency medical assistance call: 1-111.





# E

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## Electricity

The power in New Zealand is 240 volts. Adapters for electrical appliances are available from Reception (Dial 0) - subject to availability. A \$20 bond will be placed on your account.

## Emergencies/Fire

The hotel is equipped with fire prevention equipment. FIRE EXIT locations are located inside your room. In the event of a false alarm activated by smoking, the hotel reserves the right to recover any substantial costs. Please familiarise yourself with the information provided. For assistance contact Reception. (Dial 0)

## Express Check-out

Guests travelling on early morning flights can save time by checking out the previous evening. Contact Reception for more information.

# F

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## Functions and Conferences

Our functions department is fully equipped to provide a wide selection of services. For further information please contact our Conference Coordinator during working hours, or email [hamiltonconference@jetpark.co.nz](mailto:hamiltonconference@jetpark.co.nz).

# G

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## Gym

Stay fit while travelling! Get complimentary access to our on-site gym with weight station, exercise bike, treadmill and weight bench. The gym is open from 6.00 am - 10.00 pm. Easy access to the gym is obtained by using your room key card.



# H

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## Hotel Dresscode

A reasonable standard of dress is required at all times. In the public areas, a minimum requirement is smart casual wear.

## Housekeeping Services

Servicing of the room is done every second day unless otherwise requested. If you have any inquiries, please contact Housekeeping. Housekeeping is done daily. Highchairs and cots are also available. For all housekeeping services contact the Housekeeping team.

## Housekeeping Room Service

We understand and respect your need for privacy. The hotel reserves the right to visually inspect all guest rooms every 24 hours to ensure the well-being of our guests and confirm the condition of the room. If service is refused for this length of time, a member of hotel management will check on the guest room.

# I

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## Ice

Please contact reception for an ice tray. (Dial 0)

## Internet Access

Unlimited internet access is complimentary to all guests throughout the hotel. Please see the Internet Access details page at the rear of this compendium for further instructions.

## Ironing Facilities

There is an ironing board and an iron situated in your wardrobe. For additional requirements, please contact Housekeeping.





# L

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## Lost & Found

All items that have been found are held by Housekeeping for a period of three months. If you have lost or mislaid any of your personal belongings, please contact Housekeeping or Reception.

## Laundry

Coin operated washing machines and dryers are available 7am-10pm and located next to the gym and sauna. These machines take \$1 and \$2 coins (\$3 charge per wash). Washing powder can be purchased from Reception for \$1.00.

## Lost and Found

All items that have been found are held by the Housekeeper for a period of three months. If you have lost or mislaid any of your personal belongings, please contact Housekeeping.

## Luggage Storage

The hotel offers short term storage of your luggage in a safe and secure room. Please contact Reception for assistance. (Dial 0)

# M

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## Mail

Mail can be forwarded by Reception. (Dial 0) On checking out, please leave a forwarding address if mail is expected.

## Maintenance

Please report any malfunctions in your room to Reception (Dial 0)

## Messages

Guest messages will be left in your room. Contact Reception for assistance. (Dial 0)



# N

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## Never Hesitate to Ask

We want your stay to be an amazing experience, so if you need assistance, don't hesitate to ask. Simply contact Reception. (Dial 0) and we will be happy to help.

# O

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## Outstanding Stay

This is how we want your stay to be with us. Our dedicated staff are committed to making sure your stay is a positive memorable experience.

# P

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## Parking

Parking is complimentary during your stay with us. Short and Long term car storage is available at the Hamilton Airport at discounted prices. (Dial 0)

## Porter Services

For luggage pick up and storage please contact Reception (Dial 0)

## Privacy

If you do not wish to be disturbed, please place the "Chasing Clouds" sign on your outside door handle.

## Propeller Restaurant & Bar

Our contemporary bistro offers both indoor and outdoor seating, showcasing locally sourced dishes, handcrafted desserts, and a thoughtfully curated wine list. (Dial 8987)

# R

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## Room Service

Please refer to the in-room dining menus on your in-room television. All room service meals carry a \$3.00 charge. (Dial 8987)

## Reception

Reception is open 24 hours.





## Radio

Radios are available in-room for your listening pleasure. Refer to below list of available local FM radio stations.

90.6	Raukawa FM <i>Urban contemporary Māori language &amp; English</i>
91.4	RNZ Concert <i>Classical</i>
92.2	More FM Waikato <i>Adult Contemporary</i>
93.0	The Rock <i>Active Rock</i>
94.6	Life FM <i>Contemporary Christian music</i>
96.2	Radio Hauraki <i>Classic rock</i>
97.0	Newstalk ZB <i>Talkradio</i>
97.8	The Edge <i>Pop Music</i>

## S

### Safes

A secure safe is available to store large items at Reception - on request. There are safes in each guest room. Instructions on how to use are located on the safe door.

### Sauna

A Scandinavian style sauna is open daily 6am - 10pm and is located inside the gym complex. Easy access to the sauna is obtained by using your room key card.



## **Sightseeing | Recreation**

Please contact Reception (Dial 0) for a wide range of information on sightseeing, tours, sports and recreation in and around Hamilton.

## **Smoking**

Jet Park Hotel is smoke-free in all indoor areas. Smoke detectors can be extremely sensitive. In the event of a false alarm being activated by smoking, the hotel reserves the right to recover the substantial costs. Smoking in rooms carries a fine of \$230. Tampering with the fire system carries a fine of \$500. Please use the designated outdoor smoking area located in the Alfresco area outside the restaurant.

## **Swimming Pool**

Our outdoor swimming pool is open daily from 6.00 am - 10.00 pm. Our fresh water unheated pool is perfect for an energising morning dip or evening swim. Easy access to the swimming pool is obtained by using your room key card.. Pool towels are available from Reception (Dial 0)

# **T**

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## **Taxi**

24 hours taxi service can be arranged through the Reception (Dial 0)

## **Tea & Coffee making facilities**

All rooms have complimentary tea & coffee making facilities.

## **Tennis Court**

A tennis court is located behind the gym. Racquets and balls can be borrowed from Reception. (Dial 0)





# TELEPHONE SERVICE

Hotel Services	Dial
Concierge Services	0
Housekeeping	0
Reception	0
Wake Up Calls	0
Propeller Restaurant & Bar and Room Service	8987
Dial Room to Room	73 then the room number

## Airlines

Domestic & Commuter	Contact Number
Air Chathams	0800 580 127
Air New Zealand	09 256 3993
Air National	09 256 2100
Great Barrier Air	09 275 9120
Jetstar	0800 800 995

# TOILETRIES

All toiletries including shaving and dental kits are available from Reception. (Dial 0)  
All large in-room dispensers are for guest use, if you wish to take this away with you, an additional charge will be incurred.



## KOURA BODY

Infused with the steam distilled extracts of anti-oxidant rich Kowhai and native Kawakawa leaf. Products can be purchased from Reception (Dial 0) \$15 per product

Koura Hand Wash 300ml ● Koura Body Wash 300ml ● Koura Hand & Body Balm 300ml



# TV CHANNELS

Please refer to our full list of television channels. Should you experience any problems regarding the operation of your television, please contact Reception. (Dial 0)

## TV Channel Directory

Channel 1	TVNZ 1	Channel 18	CGTN
Channel 2	TVNZ 2	Channel 19	Juice
Channel 3	Three	Channel 20	CGTV DOC
Channel 4	Maori TV	Channel 30	Sky Sport 1
Channel 5	TVNZ 1 + 1	Channel 31	Sky Sport 2
Channel 6	TVNZ 2 + 1	Channel 32	Sky Sport 3
Channel 7	Three Plus1	Channel 33	Sky Sport 4
Channel 8	Sky Open	Channel 34	Sky 5
Channel 10	Parliament TV	Channel 35	Sky Movies Family
Channel 11	Te Reo	Channel 36	Sky Movies Classic
Channel 12	TVNZ Duke	Channel 37	Sky Movies Premier
Channel 13	TVNZ Duke +1	Channel 40	Radio NZ National
Channel 14	Discovery	Channel 41	Radio NZ Concert
Channel 15	Al Jazeera	Channel 43	Base FM
Channel 16	CNN	Channel 100	Jet Park Hotel
Channel 17	Bravo		

## W

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### Wake Calls

Wake up calls can be arranged through the Reception (Dial 0) Alternatively, you may wish to program the alarm clock next to your bed.



# APPENDIX

## LOCAL AND USEFUL INFORMATION

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### INTERNET ACCESS

Broadband wireless internet access is available in all rooms.

Wi-Fi Access in your room:

- Make sure your Wi-Fi on your device is enabled and connect to “HamiltonGuest”
- Password is jetpark63
- Opt-in/out of marketing emails
- To use the complimentary WiFi internet in the restaurant or lobby: Connect WiFi to “HamiltonConference”

### CORDLESS PHONE OPERATION

- Your phone can be used anywhere within the hotel
- To make a call, dial 1 for an outside line
- Then dial the desired number you wish to call
- To call a room, dial 73 followed by the room number. Example: To call room 002 dial 7302
- If you require any assistance with your handset, please contact Reception (Dial 0)





# LOCAL & INTERNATIONAL CALLING

Directory	9 then 018
Assistance	9 then the number
Local and National Calling	9 then the national area code then the number

## National Area Codes

Ashburton	03	New Plymouth	06
Auckland	09	Oamaru	03
Blenheim	03	Palmerston North	06
Christchurch	03	Queenstown	03
Dunedin	03	Rotorua	07
Gisborne	06	Russell	09
Greymouth	03	Taupo	07
Hamilton	07	Tauranga	07
Hibiscus Coast	09	Timaru	03
Invercargill	03	Whanganui	06
Levin	06	Wellington	04
Napier	06	Westport	03
Nelson	03	Whangarei	09
	06		







# PROPELLER

RESTAURANT & BAR

BREAKFAST | LUNCH | DINNER



JETPARKHAMILTON.CO.NZ

0800 538 466



# EXPLORE WAIKATO





# EXPLORE WAIKATO

## Tieke Golf Club

Located only minutes away from the hotel, along the banks of the Waikato river, is Tieke Golf Club. Built using natural river sand, this championship golf course is suited for all levels.

[tiekegolf.co.nz](http://tiekegolf.co.nz)



## Artspost

ArtsPost has three exhibition spaces which displays fresh new art which changes regularly. There is a retail shop which features beautiful art pieces and great value. Entry into ArtsPost is free.

[waikatomuseum.co.nz/artspost](http://waikatomuseum.co.nz/artspost)



## Hobbiton Tours

After conducting an aerial search, they realised that the Hobbits™ had found a home as the area has a striking similarity to The Shire™, as described by JRR Tolkien. The beautiful movie set includes 44 permanently reconstructed Hobbit Holes, in the same fantastic detail seen in the movies.

[hobbitontours.com](http://hobbitontours.com)





# EXPLORE WAIKATO

## Hamilton Gardens

The visually stunning Hamilton Gardens are webbed by paths that journey through a gallery of themed gardens from grand Italy to tranquil Asia. Dogs are allowed elsewhere on-lead or off-lead in the dog exercise area near Gate 1 carpark. Check out the Cafe for great food for both humans and dogs.

[hamiltongardens.co.nz](http://hamiltongardens.co.nz)



## Hamilton Zoo

Home to over 600 native and exotic animals, including the largest walk-through aviary in New Zealand dedicated to native birds and plants. Set amidst 25ha of lush and tranquil surroundings, Hamilton Zoo is the ideal destination for a memorable day out. Dine in the on site cafe or al fresco in one of our scenic picnic areas.

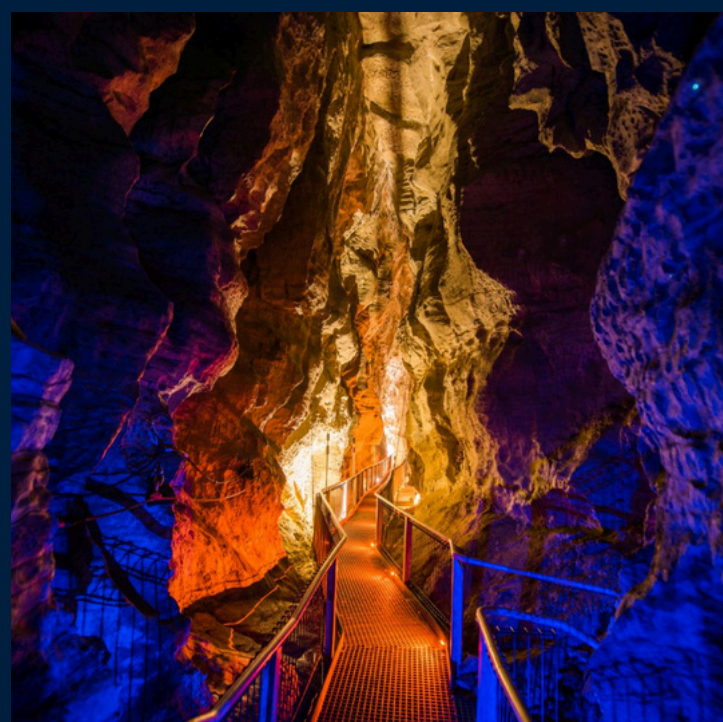
[hamiltonzoo.co.nz](http://hamiltonzoo.co.nz)



## Waitomo Caves

Waitomo caves has three caves, each with their own unique experience. The most well-known is the Glowworm Caves, where you will embark on a silent boat ride and view the magical creatures lighting up the cave above. For the adventure people, you can also do Black Water Rafting.

[waitomo.com](http://waitomo.com)





# EXPLORE WAIKATO

## The Blue Springs

The Blue Spring at Te Waihou Walkway is internationally acclaimed with water so pure it supplies around 60% of New Zealand's bottled water. The spring is fed from the Mamaku Plateau where the water takes up to 100 years to filter through; the resulting water is so pure and clean that it produces a beautiful blue colour while being virtually clear.

[waikatonz.com](http://waikatonz.com)



## Waikato Museum

Waikato Museum's 13 galleries feature more than 25 new exhibitions and 100 public events annually. Highlights include the war waka Te Winika, a hands-on science gallery for children; and exhibitions of different artworks throughout.

[waikatomuseum.co.nz](http://waikatomuseum.co.nz)



## Zealong Tea Estate

Zealong Tea Estate is the only commercial tea estate in New Zealand, producing 100% organic award-winning tea. The estate is a world-leading destination for tea, art, serene views, and tours.

[zealong.com](http://zealong.com)



[www.jetparkhamilton.co.nz](http://www.jetparkhamilton.co.nz)







TIAKI MEANS TO CARE FOR PEOPLE  
AND PLACE. THE TIAKI PROMISE IS A  
COMMITMENT TO CARE FOR NEW ZEALAND,  
FOR NOW AND FOR FUTURE GENERATIONS.

NEW ZEALAND IS PRECIOUS, AND  
EVERYONE WHO LIVES AND TRAVELS HERE  
HAS A RESPONSIBILITY TO LOOK AFTER IT.

BY FOLLOWING THE TIAKI PROMISE,  
YOU ARE MAKING A COMMITMENT TO  
NEW ZEALAND. TO ACT AS A GUARDIAN,  
PROTECTING AND PRESERVING OUR HOME.

NAU MAI, HAERE MAI KI AOTEAROA,  
WELCOME TO NEW ZEALAND.

TIAKINEWZEALAND.COM | #TIAKIPROMISE



# TIAKI PROMISE

— WHILE TRAVELLING IN NEW ZEALAND I WILL —



CARE FOR LAND, SEA AND NATURE,  
TREADING LIGHTLY AND LEAVING NO TRACE



TRAVEL SAFELY, SHOWING CARE  
AND CONSIDERATION FOR ALL



RESPECT CULTURE, TRAVELLING  
WITH AN OPEN HEART AND MIND



— HOW TO CARE FOR NEW ZEALAND —



PROTECT  
NATURE



KEEP NZ  
CLEAN



DRIVE  
CAREFULLY



BE  
PREPARED



SHOW  
RESPECT





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Contact Us: 0800 538 466

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